

ISSUES UPDATE – listing live issues and those which have been resolved/closed since 11 November 2009

Reference number on website	Date Rec'd	Issue	Parish	Progress & State of Issue
ECONOMY				
435	2 July 2009	Slow death of shopping in Malmesbury	Malmesbury	<p>26 Sept 09 - Adam Nardell, Vision Director Chippenham & Trowbridge attended the Malmesbury Area Board. The meeting expressed a will to convert aspirations into a tangible vision for the town via a show of hands. Attendees were asked to submit their names if they were interested in progress this matter.</p> <p>28 Oct 09 - To date only one name received</p> <p>Oct/Nov 09 - Town Councillors currently considering whether they should lead on this matter</p> <p>Jan 2010 – Town Clerk to raise this matter again with councillors as to whether this issue could be dealt with under the Town’s Promotion and Tourism Committee.</p>
RECYCLING				
398	13 Oct 2009	No recycling in place at Cowbridge Mill, Malmesbury	Malmesbury	<p>10 Oct 09 - contacted petitioner and Council officers. Home owners need to apply to the Council for black recycling boxes (supplied by Hills) for fortnightly collection. Green waste bins also available for fortnightly collection. Household recycling at Station Yard Car park for paper, glass, cans, textiles, plastic bottles and cardboard</p> <p>Dec 09 – Following Council officers contacting Hills Waste Solutions a site visit took place in December. From 8th December the majority of the households in phase 1 of the development live in flats and their bin store now accommodates a series of large bins for both non-recyclable waste together with bins for paper, cans, green glass, white glass and brown glass. Black boxes for kerbside recycling were also delivered to the 8 houses and householders informed of the collection days</p> <p>Issue closed</p>

SOCIAL CARE				
None	Carried over from pilot phase	Burnham House Site – need for community involvement about it future use	Community Area	The working group have met in April and July. Agreed priority is for this site is for Extra Care Housing for Older People. Group due to visit Cramer Court, Devizes in October <i>14 Oct</i> - Cramer Court visit – Extra Care Housing Scheme Next meeting due 3 December 2009 <i>16 Dec</i> – Area Board ABC agreed that a report should be brought to the 20 January 2010 meeting
PLANNING				
631	7 Dec 2009	New houses at the proposed Hawthorns site in Old Alexander Road, Malmesbury, would be so close to a mature copper beech tree that they would be likely to kill it.	Malmesbury	<i>7 Dec</i> - Do not believe this is an issue for the Area Board. <i>Jan '10</i> - Minutes of the 25/11/09 Northern Planning Meeting state that the application should be deferred for two cycles to enable a site meeting and/or discussions between Members and highways officers to take place. Additionally seek the replacement of the garages with open car ports and the scheme amended accordingly.
626	7 Dec 2009	The proposed development at The Hawthorns, Old Alexander Road, Malmesbury, will exacerbate the dangerous traffic situation on this road.		This is an issue for the Planning Committee and not the Area Board. Issues closed
SPEEDING/ROAD SAFETY – see attached speeding issues prioritisation matrix which was considered by members of the Malmesbury Area Board on 16-12-09				
Following referral of the prioritisation matrix to the Camera Safety Unit (CSU), members of the CSU have responded identifying where metro-counts ('golden rivers') didn't show there was a speeding issue, have requested specific information about where metro counts should be placed, or have started the arrangements associated with Community Speed Watch.				

428	18 July 2009	Reduce speed limit on B4014 Tetbury Road from leaving the 40mph limit to the county boundary	Malmesbury	<p><i>Dec 09</i> - Recognise that this issue is less suitable for Community Speedwatch</p> <p><i>Jan 10</i> – Wiltshire Council's 'Review of Speed limits for A and B Roads', indicate that the section from the County Boundary to C89 Junction meets the criteria to reduce it to 50mph, the section from C89 to the 40mph limit at Filands will remain at 60mph and the 40mph Filands section meets the criteria to be raised from 40mph to 50mph. Consultation information can be found on Councils website http://www.wiltshire.gov.uk/parkingtransportandstreets/speedlimitreview.htm</p> <p>Suggest contact Parish Council if wish to raise the issue as review period is 8 weeks only, so suggest Parish Council respond before the end of January 2010</p> <p>Issue closed</p>
446	2 July 2009	Fast and noisy cars/motorbikes down Tetbury Hill, Malmesbury, especially in the late evening, after 10.00pm.		<p><i>Nov 09</i> - Community Speedwatch triage undertaken and considered by Area Board members on 12 Dec 09. This information was then forwarded to the Camera Safety Unit who reported that a check was carried out from 18-25 November 2009. A total of 32754 vehicles were checked. The 85 percentile was 33.6 mph (the 85 percentile is the speed at which 85% of the traffic is travelling at or below). The average speed of the vehicles checked was 28.9 mph. Of the 32754 vehicles checked 39.56% were travelling in excess of the speed limit, this figure included vehicles travelling just 1 mph over the limit. The number of vehicles travelling above the ACPO (Association of Chief Police Officers) threshold, the point at which the police would prosecute was 10.5%. This site does not meet the criteria for camera enforcement or for Community Speed Watch.</p> <p>Issue closed</p>
HIGHWAYS ISSUES				
436	27 July 2009	Lorry weight using B4040 – especially lorry routes and subsidence by bridge in Minety	Minety	<p><i>11 Nov 2009</i> Area Board considered the matter - The freight study undertaken last year had been considered and recommendations were not to implement any freight management proposals for the B4040 as there was no alternative suitable route for the freight vehicles who need to use this route. A report was therefore being put forward with these recommendations. Minety Parish Council raised further objections, which resulted in the matter being re-opened.</p> <p><i>6 Jan 2010</i> – Request for officer update</p>
562	12 Nov 2009	Road Crossing needed on Tetbury Hill Road near Filands	Malmesbury	<p><i>16 Nov</i> - Referred to Chairman of Area Board and Ward Councillor and Highways Officer.</p> <p><i>30 Nov</i> - Confirmation that Tetbury Hill has been added to the Councils request list and will be assessed, so that it is considered for funding next year.</p>

273	20 Sept 2009	<p>Poor condition of the roads in Malmesbury</p> <ol style="list-style-type: none"> 1. Extremely uneven "boundary" marker across top of Gloucester Road at The Triangle, Malmesbury. 2. Badly designed speed bumps throughout the town. 3. Uneven road surface on Town Hill (actually lower part of the High Street) 	Malmesbury	<p>11 Nov 09 – Area Board feedback –</p> <ol style="list-style-type: none"> (1) Intention to remove setts and replace with tarmac. This work will be linked to work being undertaken by Scottish Southern, in order that the road is only closed the once. Anticipate work will be undertaken during January 2010. (2) Speed bumps are there to slow traffic and should be retained (3) Where roads are structurally sound, but uneven they will be patched. Safety of a road service remains the highest priority <p>Issue closed</p>
437	15 August 2009	Sunken road where cobble stones are used to slow traffic down at The Triangle, Malmesbury	Malmesbury	<p>14 Sept 09 –Divisional Highways Engineer – aware of the issues and have carried out some repairs. The setts continue to ‘move’ with traffic movement and it is the Councils intention to remove these setts and infill this ramp with tarmac.</p> <p>11 Nov 09 Area Board – Work anticipated to be undertaken in early 2010.</p> <p>Issue closed</p>
637	9 December 2009	The very bad state of the road surfaces on all the approach roads into Malmesbury (with exception of Filands)	Malmesbury	<p>Jan 10 - Highways officer contacted and response awaited</p> <p>However at 11/11/09 Area Board it was explained that where roads were uneven, but structurally sound, patching would be undertaken. Safety is the highest priority and roads requiring repair for safety reasons would be given priority.</p> <p>Highways officers will return to the Area Board to discuss the proposed road programme for 2010/1.</p>

656	18 December 2009	<p>The school would like lit warning signs to be erected on each end of the bend in the road to warn motorists of children crossing in the morning (8.30am – 9.00am) and after school (3.15pm – 3.45pm). If possible, a pedestrian crossing point should also be created between the corner of Holloway Hill and the Cross Hayes Car Park. St Joseph's RC Primary School is seeking to encourage as many parents as possible to walk their children to school, and to reduce illegal parking on the Holloway Hill roadway outside the school. The pavement is narrow and, together with the sharp blind bend in the road, crossing the road safely can be difficult, particularly as the pavement ends on one side of the road at the point of the corner.</p>	Malmesbury	<i>Jan 09</i> – referred to officers
438	10 August 2009	<p>Damage caused to car suspensions by speed bumps in Malmesbury town centre Oxford Street, High Street , Abbey Row</p>	Malmesbury	<p><i>11 Nov 09</i> - Area Board matter discussed by Cllr Tonge and highways officers. The opinion was that the bumps served their purpose of slowing traffic down. It was important to drive over them slowly. They would be retained and the issue closed.</p> <p><i>30 Dec 09</i> - Request to re-open issue was made. Area Board members suggested that the Town Council should discuss the matter first to find out if there was support for this issue by the members of the Town Council (possibly working with the M&VCAP) to find out what the residents opinion is about the removal of the humps. Following this work it would be appropriate to bring it back to the Area Board.</p>

430	13 Oct 2009	<p>Poor road conditions in Malmesbury:</p> <ol style="list-style-type: none"> 1. Abbey Road, particularly near the Old Bell Hotel 2. Near Michael Thomas' butcher at The Triangle 3. Tetbury Hill. from Stibbs Close up to the new Filands development 4. Lower Malmesbury High Street <p>Tetbury Hill and The Triangle are worst.</p> <p>A thorough inspection of the roads and pavements within the town should be carried out without delay and proper tarmacing, not patching up is required on the worst areas.</p>	Malmesbury	<p>11 Nov 09 – Area Board feedback. It was explained that the roads mentioned had been reviewed and while they might be uneven, they were structurally sound, which was the most important thing, so patching would be undertaken. Safety is the highest priority and roads requiring repair for safety reasons will always be given priority.</p> <p>Highways officers will return to the Area Board to discuss the proposed road programme for 2010/11</p>
334	2 October 2009	<p>Safety at North End Crossroads, Ashton Keynes, where the Spine Road East meets the Spine Road West – this request follows recent fatal accident. Suggest consideration of:</p> <ol style="list-style-type: none"> 1. Have traffic lights or a roundabout installed at the crossroads. 2. Have the area lit. 3. The speed limit on the Wiltshire section of spine Road 	Ashton Keynes	<p><i>Oct 09</i> – Discussed this item with Highways engineers + email correspondence with Cllr Soden. Advised that the fatality at this location is the subject to a Coroners Court and investigation by Wiltshire Constabulary. The coroner will put forward recommendations that must be considered by Wiltshire Council. It is suggested that the Area Board waits upon these reports before considering any major options.</p> <p><i>11 Nov Area Board</i> - Issue to be considered by Cllr Tonge, Cabinet member for Highways & Transport, at the 11 November 2009 Area Board.</p> <p><i>4 Jan 10</i> The Coroner may not put forward any recommendations to the Council, but it is normal to wait until this is published before undertaking any major works, however in the meantime improvements to signage have been made and hedges have been cut back to improve sight lines on the approaches to the junction. To date no further news about the Coroner's report.</p>

CAR PARKS				
442	2 July 2009	Excessively noisy vehicles – exhausts and in care entertainment Malmesbury High Street, Gloucester Road and Station Road Car Park	Malmesbury	<p>Outcome of 11 Sept meeting was to investigate 6 options:</p> <ol style="list-style-type: none"> 1. Remove vehicular access over the bridge at the bottom of Mill Lane <i>30 Sept 09</i> - Divisional Highways Engineer responded - this option is expensive and time consuming with potentially little impact – rejected. 2. Extend existing town CCTV to include Station Yard car park – Community Safety Partnership to be re-established 29-10-09 who will hopefully work with the Town Council to progress. 3. Review and modify if need be the lighting scheme – Cllrs, Sturgis, Killane and Thomson agreed to meet one evening to assess. Dec 09 – arrangements made to improve lighting/bulbs/shades and prune trees around them. 4. Review trees/shrubs. Undertake pruning and ensure regularly maintained. Cllrs. Thomson and Killane to meet Grounds Maintenance Supervisors to assess needs. N.B. this work is undertaken from November (when grass cutting stops). <i>Dec 09</i> - Considerable work undertaken. 5. Consider extension of the town bus to include regular trips between Station – Yard car park and the Cross Hayes – Cllr Thomson to contact Bus Company – rejected because of expense. 6. Repaint existing parking bays and replace / improve signage where appropriate <i>13 Oct 09</i> Highways estimate for repainting £2,500, excluding repair to signage. <i>Dec 09</i> White arrows will be re-painted
443	17 July 2009	Noisy and anti-social behaviour resulting from younger adults using Station Rd car park as meeting place, causing noise nuisance for residents in Gloucester Road		
406	6 October 2009	Residents Parking required in Malmesbury – suggest: <ol style="list-style-type: none"> 1. A review of current parking restrictions 2. An examination of current parking proposals aimed at alleviating parking problems for residents 3. The introduction of a Residents Parking Permit Scheme 	Malmesbury	<p><i>11 Nov 09</i> - Wiltshire Council's parking policy will form part of the Local Transport Plan. The first stage involves the development of an overarching policy document for the provision, control and management of parking in the new Unitary Authority.- Subsidiary documents will then sit beneath this (e.g. on parking charges, parking standards and residential parking). It is anticipated that the draft document will be available for Area Board consideration in late Spring 2010 and again in the Autumn. This will help set the parameters within which parking arrangements can be agreed for the towns. Individual circumstances would influence the parking strategy for each town but the parking arrangements would be set within County wide agreed parameters.</p>

655	18 December 2009	<p>Parking permits needed to allow parents who live outside town to drop off their children at school. Parents are parking on Holloway Hill to drop off / pick up their children at St Joseph's RC Primary School. This can create a traffic obstruction which could lead to accidents as other road users try to get past. Some parents choose to park in a private close opposite the school which upsets the residents who rightly complain. The school has no parking facilities.</p>	Malmesbury	<i>Jan10</i> – Awaiting response from officers
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TRANSPORT

280	21 Sept 2009	<p>Bus shelters - Need to increase the number of bus shelters in and around the town e.g. housing estates and some main routes Tow priority areas on Sherston Road are</p> <ul style="list-style-type: none"> • Between Bremilham Road junction and Bremilham Rise junction • Corn Gastons junction and Parklands Road <p>These two areas are particularly required for elderly people living locally</p>	Malmesbury	<p><i>21 Oct 09</i> - Forwarded to Passenger Transport Dept.</p> <p><i>11 Nov 09</i> - Issue discussed by the Area Board together with highways officers and Cabinet member for Highways, Councillor Tonge. A new shelter has been installed on Gloucester Road (opposite Somerfield) and discussions are currently being undertaken with the Town Council regarding installation of a bus shelter on Sherston Road. Area Board suggested that the Malmesbury & Villages Community Area Partnership work with the Town Council to survey /decide where best further bus shelters should be placed. Funding is available for 2010/11.</p> <p><i>5 Jan 10</i> - Matter to be raised informally with the Town Councils Planning & Environmental Issues Committee in Jan/Feb 2010</p>
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DISABLED ACCESS ISSUES

440	24 August 2009	<p>Disabled Access in Malmesbury Problems getting on and off the pavement when using an electric buggy due to cars blocking route, lack of dropped curbs which can be dangerous</p> <p>1. Access from Oxford Street into Market Lane is often difficult/blocked because of cars parked in Market Lane 2. The only route off the footpath at St John's Street is a dropped kerb by a garage entrance, which is often (mistakenly) used as a parking space 3. Could a dropped curb be installed outside the Rose & Crown Pub (High Street) and opposite to allow a clear view of the road and easy crossing and access to St Aldhelms Mead (this is the highest priority)</p>	Malmesbury	<p>21 Oct 09 forwarded to Divisional Highways Engineer</p> <p>11 Nov 09 Area Board - Officers responded</p> <p>(1) Access from Oxford Street into Market Lane was picked up under the item on yellow lines within the town. This should resolve this issue.</p> <p>(2) Dropped kerb in St John's Street a double line might help to stop cars parking here - for consideration 2010/11.</p> <p>(3) Dropped curb outside the Rose & Crown, High Street and opposite to allow access to St Aldhelms Mead – engineers will need to consider the best position because of visibility, but it will be put on the list for consideration.</p>
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PAVEMENTS

439	23 July 2009	<p>Safe Routes to School</p> <p>The pavement in The Street, Luckington is in an appalling condition. Mothers with pushchairs are in danger as there is no differentiation in places between pavement and road. At one point there is no pavement and young children, parents and disabled people using wheel chairs are forced into the road. Highways need to acknowledge the need for the work to be done on the existing pavement and provide the funding. In addition consideration will then need to be given to providing some additional pavement in order to provide 100% footpath to the school.</p>	Luckington	<p>21 Oct 09 forwarded to Road Safety and Travel Plans Group Manager</p> <p>11 Nov Area Board- No Council funding allocated to this work this year, so suggest a phased approach with matched funding from the Parish Council.</p> <p>It is really important that the School include this matter in their Safe Routes to School Travel Plan which should be completed as soon as possible as currently there is no indication that they see it as important.</p> <p>It is acknowledged that there is wearing on the top of the pavement and a slurry seal over the top would probably be the best option.</p> <p>Suggested that Officers, Councillor Tonge and Mrs Lesley Bennett discuss the matter in more detail.</p> <p>Dec 09 - outcomes of discussions - additional slurry seal sites have been added to this year's programme and Luckington will be included in these sites. The works should be carried out sometime in January or February 2010(weather permitting).</p> <p>Issue closed</p>
620	2 December 2009	<p>There is no footpath for a significant stretch of the road called The Green at Dauntsey. When the next section of footpath is installed at the new development the footpath should be extended and installed right up to the last house on The Green.</p> <p>Lack of a pavement is a safety issue when children are being taken to the local primary school the safety of pedestrians is at substantial risk and local people are disinclined to attend events in the new village hall.</p>	Dauntsey.	6 Jan 10 – Officer response awaited